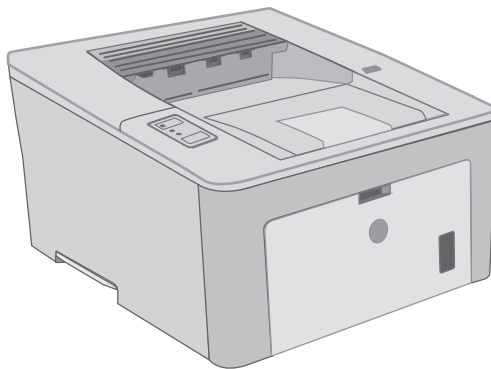


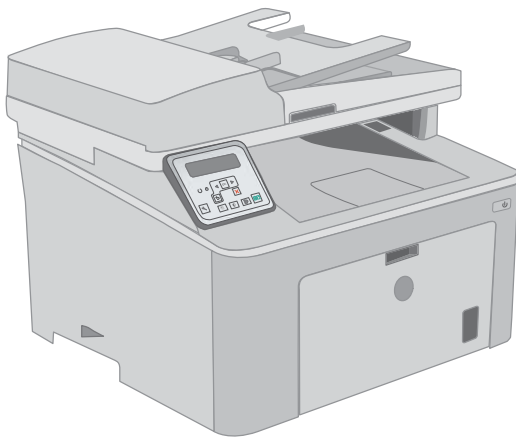


LaserJet Pro M203 LaserJet Pro MFP M227

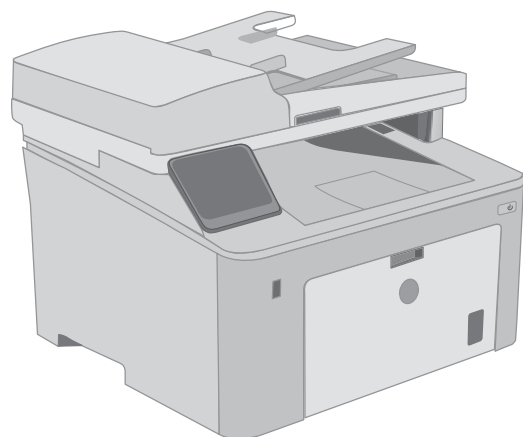
Troubleshooting Manual



**M203d
M203dn
M203dw**



**M227d
M227sdn
M227fdn**



M227fdw



www.hp.com/support/ljM203
www.hp.com/support/ljmfpm227
For printer part removal and part number
information, see the Repair Manual.



HP LaserJet Pro M203 and HP LaserJet Pro MFP M227

Troubleshooting Manual

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Conventions used in this guide


 **TIP:** Helpful hints or shortcuts.

Reinstallation tip: Reinstallation helpful hints, shortcuts, or considerations.

 **NOTE:** Information that explains a concept or how to complete a task.

 **IMPORTANT:** Information that help the user to avoid potential printer error conditions.

 **CAUTION:** Procedures that the user must follow to avoid losing data or damaging the printer.

 **WARNING!** Procedures that the user must follow to avoid personal injury, catastrophic loss of data, or extensive damage to the printer.

For additional service and support information

HP service personnel, go to the Service Access Work Bench (SAW) at <http://sawpro.glb.itcs.hp.com>.

Channel partners, go to HP Channel Services Network (CSN) at www.hp.com/partners/csn.

At these locations, find information on the following topics:

- Install and configure
- Printer specifications
- Up-to-date control panel message (CPMD) troubleshooting
- Solutions for printer issues and emerging issues
- Remove and replace part instructions and videos
- Service advisories
- Warranty and regulatory information

Channel partners, access training materials in the HP University and Partner Learning Center at <https://content.ext.hp.com/sites/LMS/HPU.page>.

To access HP PartSurfer information from any mobile device, go to <http://partsurfermobile.hp.com/> or scan the Quick Response (QR) code below.



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1 Theory of operation

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